

Thank you for purchasing Synthesizer V 2 AI Yumenokessho PASTEL Studio 2 Pro (Download Ver.).
The installation process, product requirements, and other information are shown below.
Please read through them.

==== [Caution] =====

Confirmation of license agreement

Before using this software, please confirm the “Synthesizer V 2 AI Yumenokessho Terms and Conditions” described in this document and install the software only if you agree to the terms. Please note that you cannot use the software if you do not agree to the Terms and Conditions.

[Synthesizer V 2 AI Yumenokessho Terms and Conditions]

<https://yumenokessho.bang-dream.com/guideline/guideline-synthesizer-v-2/>

Product requirements

•OS

Windows 10/11 (64bit)

macOS 11.0+

•CPU

Intel Core i5 Haswell (4th generation) or later

AMD Ryzen

Apple Silicon

•RAM:

4 GB+

•Storage

1 GB+ available disk space

•Others

Audio device

Internet connection required

A valid email address required

Note: Please check the product page for the latest system requirements.

Even if your system meets the requirements, we cannot guarantee proper operation on all computers.

Activation code

The activation code for this software is treated as the equivalent of the product. If the activation code is lost, the product itself will also be considered lost. Therefore, please note that we cannot reissue the activation code, and any other content as well. We ask for your understanding in advance.

Return policy

Please note that no returns will be accepted once the product is opened.

If you wish to exchange or return the product due to a defect, please file a report via the official Bushiroad Music website (<https://bushiroad-music.com/contact>).

Others

- Your computer must be connected to the internet for activation (registration), updating to the latest version, and user support (inquiries regarding the software, etc.).
 - Performance may vary depending on the overall performance of your computer, including the number of tracks that can be used at the same time.
 - A Dreamtonics account is required to use the software. If you do not have a Dreamtonics account, please create it.
- For details on how to install, please refer to the URL below.

<https://www.ah-soft.com/synth-v/sv2-setup/>

Inquiries

For inquiries regarding problems with your activation code or questions regarding [Synthesizer V 2 AI Yumenokessho PASTEL], please visit the official Yumenokessho website at the URL below.

<https://yumenokessho.bang-dream.com/contact>

•Inquiries regarding Synthesizer V Studio 2 Pro

Log in to your personal page on the AHS website (<https://www.ah-soft.com>) and then click on the [Product-related inquiries] button. Clicking on the button will bring up an inquiry form with which you can make inquiries regarding Synthesizer V Studio 2 Pro. When asking questions about Synthesizer V, see [Product name] and select your version of Synthesizer V Studio 2 Pro. Enter the support number included with your product in [Support number].

Please be sure to inquire here regarding technical support, such as how to operate your product.

•Notes about inquiries regarding Synthesizer V Studio 2 Pro

When making an inquiry, please describe your PC environment and the symptoms of your issue in as much detail

as possible. If you have a manufacturer-built PC, please state the model. If you have a home-built PC, please describe the parts, structure, and so on in detail. Please understand that we may be unable to help you if the content of your inquiry or details about your PC environment are unclear.

•AHS Support Center

The AHS Support Center handles inquiries in the order in which they are received. You may have to wait for some time for a response depending on the nature of your inquiry and the number of inquiries in the queue. Responses take roughly 3 to 5 business days. During heavily busy times, responses may take more than 5 business days. Thank you very much for your understanding.

Synthesizer V Studio 2 Pro support

Inquiries regarding Synthesizer V Studio 2 Pro are handled by AHS Co., Ltd. Support for Synthesizer V Studio Pro is handled only by email. Please complete user registration and product registration before making your inquiry.

*Please be aware that we cannot accept inquiries by phone.

Step1: Please perform user registration (non-registered users only)

You must complete user registration on the AHS website for user support and other AHS online services. Please complete user registration first if you have not yet done so.

AH-Software user registration page:

<https://www.ah-soft.com/regist/>

Step2: Please perform [Synthesizer V Studio 2 Pro] product registration (all users)

To receive updates and technical support for this product, you must log into your personal product page from the user account registered in Step 1 and register this product.

Use the ID and password issued to you after user registration to log into your personal page, then click the [Newly register purchased products] button and select [Synthesizer V]. Proceed with product registration according to the instructions on the page to complete registration.

How to download and install [Synthesizer V Studio 2 Pro] and [Synthesizer V 2 AI Yumenokessho PASTEL]

To use [Synthesizer V Studio 2 Pro] and [Synthesizer V 2 AI Yumenokessho PASTEL] you must install it on your computer and obtain a product license (activation) via the internet. Please connect to the internet and install the program according to the instructions at the URL below.

<https://www.ah-soft.com/synth-v/sv2-setup/>

This concludes the installation instructions.

Enjoy [Synthesizer V 2 AI Yumenokessho PASTEL]!